

 <p> <b>GIG</b>      CYMRU  <b>NHS</b>      WALES   </p> <p>     Iechyd Cyhoeddus      Cymru      Public Health      Wales   </p>	<p><b>Name of Meeting</b> Board</p> <p><b>Date of Meeting</b> 28 March 2024</p> <p><b>Agenda item:</b> 3.3</p>
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<b>Performance and Insight Report – February 2024</b>	
<b>Executive lead:</b>	Angela Williams, Acting Director of Operations and Finance
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<b>Approval/Scrutiny route:</b>	Business Executive Team (20 March)
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<b>Purpose</b>
<p>Our refreshed Performance and Insight Report focuses on delivering actionable insights and assurance whilst identifying areas for further improvement across the following key sections;</p> <ul style="list-style-type: none"> <li>❖ <i>Governance and Accountability</i>, including:             <ul style="list-style-type: none"> <li>○ People Governance; Financial Governance; Board, Corporate Governance and Risks; and Clinical Governance, Quality, Safety and Improvement</li> </ul> </li> <li>❖ <i>Strategy and Delivery</i>, including:             <ul style="list-style-type: none"> <li>○ Progress against our IMTP Milestones and Strategic Change Programmes; Climate change; and Service Delivery</li> </ul> </li> </ul> <p>The report is designed to be read in conjunction with the <a href="#">Performance and Assurance Dashboard</a>. Further planned developments to strengthen our performance and governance arrangements to provide additional assurance to our Board are set out in the paper.</p>

<b>Recommendation:</b>				
APPROVE <input type="checkbox"/>	CONSIDER <input checked="" type="checkbox"/>	RECOMMEND <input type="checkbox"/>	ADOPT <input type="checkbox"/>	ASSURANCE <input checked="" type="checkbox"/>

The Board is asked to:

- **Consider and Receive assurance** on the organisation’s performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes.
- **Note** the performance reporting and management plan for ongoing improvements, including an update on phase 2 developments.

**Link to Public Health Wales [Strategic Plan](#)**

Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities and well-being objectives.

This report contributes to the following:

<b>Strategic Priority/Well-being Objective</b>	All Strategic Priorities/Well-being Objectives
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**Summary impact analysis**

<b>Equality and Health Impact Assessment</b>	An Equality and Health Impact Assessment is not required. Equality and Health Impact Assessments will be completed as part of delivery of the specific actions within the Plan.
<b>Risk and Assurance</b>	Our Strategic Risks are detailed within Our Strategic Plan and progress reported in the Performance and Insights Report and supporting PAD dashboard.
<b>Health and Care Standards</b>	This report supports and/or takes into account the <a href="#">Health and Care Standards for NHS Wales</a> Quality Themes  All themes Governance, Leadership and Accountability
<b>Financial implications</b>	An update on the organisation’s financial performance is enclosed and in the accompanying Finance Board Report.
<b>People implications</b>	An update on the organisation’s people performance is enclosed.

## Purpose

Our refreshed Performance and Insight Report focuses on delivering actionable insights and assurance whilst identifying areas for further improvement across the following key sections;

- ❖ *Governance and Accountability, including:*
  - People Governance; Financial Governance; Board, Corporate Governance & Risks; and Clinical Governance, Quality, Safety & Improvement
- ❖ *Strategy and Delivery, including:*
  - Progress against our IMTP Milestones and Strategic Change Programmes; Climate change; and Service Delivery

The report is designed to be read in conjunction with the [Performance and Assurance Dashboard](#). Further planned developments to strengthen our governance arrangements and provide additional assurance to our Board are set out in the paper.

This report also provides the mechanism for The Business Executive Team to **approve change requests** for our Integrated Medium Term Plan milestones. This is covered on page 20 of the Insights Report including a direct link to the change request dashboard which contains detailed information about each change request submitted for approval.

## Structure of the report

The overall structure of the report comprises of a high level **Overview** for each governance theme, focusing on compliance against our statutory, mandated or other key reporting requirements. Each governance theme is supported by an **In Focus** section, providing additional assurance to our Board where challenges in our performance have been identified. The **In Focus** section will highlight the challenges and the actions identified to address underperformance and drive improvement.

Enhanced navigation is provided throughout the report. Readers will be able to access all governance themes via the hyperlinked icons in the banner at the top of each page. In addition readers will be able to access relevant **In Focus** areas or additional documents and **dashboards within the PAD** using the buttons accessible within the report. Examples of icons are provided below:



## Phase 2 progress and future development

The current version of the performance report was implemented in autumn 2023 and was the first phase of a longer term programme of work to review and refresh our entire suite of performance indicators aligned to our strategy delivery.

Phase 2 of the project will run through to the publication of the Month 1 report in

2024/25 (due May 2024) and will prioritise the development of service delivery performance reporting for areas of the organisation under-represented within the Performance and Insights Report and Performance and Assurance Dashboard (where available).

Progress as at Month 11 includes;

- ❖ Ongoing engagement with Directorates identified as part of the phase 2 developments continues;
  - Policy and International Health – proposed indicators identified and will be developing a ‘mock up’ as part of month 12 reporting
  - Health Protection and Screening Services – final stages of agreeing key indicators across respective divisions with the aim of developing a ‘mock up’ prior to commencing month 1 reporting. Screening Division has continued engagement with Quality, Safety & Improvement Committee and Board as part of Audit Wales recommendations.
  - Health and Wellbeing – progressing work with key areas to identify key insights and appropriate indicators. Aim to develop a ‘mock up’ as part of month 12 reporting
  - Data, Knowledge and Research - progressing work with key areas to identify key insights and appropriate measures. Aim to develop a ‘mock up’ as part of month 12 reporting

The ‘mock up’ reports will be used purely for internal purposes as a trial run prior to formal month 1 reporting and will not be published.

- ❖ Procurement of consultant support agreed and work commenced at the end of February 2024 to develop new Corporate Governance and Information Governance dashboards. Additional dashboards for key areas to be developed (where data is available) and improvements of existing dashboards to better align to the Insights Report.
- ❖ Meeting held with Director of Improvement Cymru in March 2024 to discuss opportunities to improve areas of existing reporting. Examples of best practice have been shared and a recommendation to discuss further with an external agency (BCN Group).

In addition to the planned phase 2 work we also continue to incorporate Board feedback into the development and improvement of our current reporting.

Following the completion and implementation of phase 2 developments, phase 3 will focus on the different tiers of performance reporting and management throughout the organisation and will commence in 2024/25.

## **Conclusion**

The Board is asked to:

- **Consider and Receive assurance** on the organisation's performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes.
- **Note** the performance reporting and management plan for ongoing improvements, including an update on phase 2 developments.