

 <p> GIG CYMRU NHS WALES </p> <p> Iechyd Cyhoeddus Cymru Public Health Wales </p>	<p>Name of Meeting People and Organisational Development Committee</p> <p>Date of Meeting 21 October 2024</p> <p>Agenda item: 9.2</p>
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Performance and Insight Report - August 2024	
Executive lead:	Huw George, Deputy Chief Executive/ Executive Director Operations and Finance
Authors:	Angela Williams, Deputy Director Operations and Finance; Neil Stoodley, Head of Financial Intelligence, Value and Impact; Ioan Francis, Head of Performance
Contributors:	Directorate submissions approved by relevant Director

Approval/Scrutiny route:	Business Executive Team
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Purpose
<p>Our refreshed Performance and Insight Report focuses on delivering actionable insights and assurance whilst identifying areas for further improvement across the following key sections;</p> <ul style="list-style-type: none"> ❖ <i>Governance and Accountability</i>, including: <ul style="list-style-type: none"> ○ People Governance; Financial Governance; Board, Corporate Governance and Risks; and Clinical Governance, Quality, Safety and Improvement ❖ <i>Service Delivery</i>, including: <ul style="list-style-type: none"> ○ Health Protection and Screening Services; Health and Wellbeing; Policy and International Health; Data, Knowledge and Research ❖ <i>Strategy and Delivery</i>, including: <ul style="list-style-type: none"> ○ Progress against our Strategic Plan Milestones and Strategic Change Programmes; Climate change <p>The report is designed to be read in conjunction with the Performance and Assurance Dashboard.</p>

Recommendation:				
APPROVE <input type="checkbox"/>	CONSIDER <input checked="" type="checkbox"/>	RECOMMEND <input type="checkbox"/>	ADOPT <input type="checkbox"/>	ASSURANCE <input checked="" type="checkbox"/>
The Committee is asked to:				

<ul style="list-style-type: none"> • Consider and receive assurance on the organisation’s performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes. 	
Link to Public Health Wales Strategic Plan	
Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities and well-being objectives.	
This report contributes to the following:	
Strategic Priority/Well-being Objective	All Strategic Priorities/Well-being Objectives

Summary impact analysis	
Equality and Health Impact Assessment	An Equality and Health Impact Assessment is not required. Equality and Health Impact Assessments will be completed as part of delivery of the specific actions within the Plan.
Risk and Assurance	Our Strategic Risks are detailed within Our Strategic Plan and progress reported in a separate Board paper.
Health and Care Standards	This report supports and/or takes into account the Health and Care Standards for NHS Wales Quality Themes All themes Governance, Leadership and Accountability
Financial implications	An update on the organisation’s financial performance is enclosed and in the accompanying Finance Board Report.
People implications	An update on the organisation’s people performance is enclosed.

Purpose

Our refreshed Performance and Insight Report focuses on delivering actionable insights and assurance whilst identifying areas for further improvement.

The Performance and Insight Report is designed to be read in conjunction with the [Performance and Assurance Dashboard \(PAD\)](#).




The PAD provides data visualisations, trend information and more detailed visual analysis on a full suite of performance indicators.

In addition to the Performance and Insight Report and the PAD, Public Health Wales also produces a Directorate and Divisional Dashboard (DADD) which provides a more granular level of detail and drilldown for directorates and divisions to be able to monitor and manage their performance against a number of performance indicators. The DADD does not form part of our performance reporting to Board.

This report also provides the mechanism for The Business Executive Team to **approve change requests** for our Integrated Medium Term Plan milestones. This is covered on page 33 of the report including a direct link to the change request PAD dashboard which contains further information about each change request submitted for approval.

Structure of The Report

The report is made up of three sections:

	Section 1 Governance and Accountability	This section provides information and assurance for a number of areas key corporate accountability including People Governance, Finance Governance and Corporate & Information Governance
	Section 2 Service Delivery	This section provides information and assurance for the activities that our services carry out on a day-to-day basis including our Health Protection and Screening Services, Health and Wellbeing services, Policy and International Health and our Data, Knowledge and Research services
	Section 3 Strategy Delivery	This section provides information and assurance for the delivery of our strategic plan including IMTP Milestone Delivery , Progress against our Strategic Change Programmes and updates for our six strategic priorities

Each of the three sections comprises of a summary **performance indicator table**, a high-level **Overview** for each governance theme, focusing on compliance against our statutory, mandated or other key reporting requirements. Where required, governance themes may be supported by an **In Focus** section. This section aims to

provide additional assurance to our Board where challenges in our performance have been identified, and the actions set out to address underperformance and drive improvement.

Enhanced navigation is provided throughout the report, and access to all governance themes can be made via the hyperlinked icons in the banner at the top of each page. In addition access to relevant ***In Focus*** areas or additional documents and ***dashboards within the PAD*** is through the buttons accessible within the report. Examples of icons are provided below:

Key Changes to The Report

A number of
been
month



5



changes have
implemented for
including:

- Strategy Delivery and Service Delivery have been separated out and the report now consists of three discreet sections as described above.
- A number of new performance indicators have been introduced within the Service Delivery section from the following areas:
 - Health Protection and Screening Services
 - Data, Knowledge and Research
 - Policy and International Health
 - Health and Wellbeing
- Strategic risks have been removed from the performance report. These are now reported to Board in a separate Risk Paper.
- Health Care Associated Infections and Vaccination and Immunisation information is no longer reported within the Performance Insights Report. These are wider system indicators and as such will be incorporated into the Rapid Overview Dashboard.
- A refresh of the Screening indicators has resulted in some changes to the indicators featuring in the Performance Insights Report. The full suite of screening indicators is still reported in the PAD. These indicators may be escalated and de-escalated to/from the Insights Report dependent on performance and assurance issues which arise and require the Board's focus.
- The Strategic Plan Milestone Delivery section has been enhanced to report milestone performance by strategic priority. New strategic priority updates have been included within this section of the report from month 5 onwards.

Month 5 Reporting and Ongoing Work

The new version of the Performance Insights Report will be formally reported to Board for the first time in Month 5.

Beyond month 5 we will continue to implement improvements to our performance reporting while also enhancing our focus on performance management. This includes a focus on improvements identified in the Governance and Accountability section of the report, dashboard development, and identifying opportunities to ensure efficiency in data processes (e.g. screening data).

Conclusion

The Committee is asked to:

- **Consider and receive assurance** on the organisation's performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes.